



# Consumables and Accessories Warranty Statement – North America\*

Magnaflux warrants that its consumables, UV lamps, yokes and accessory products will be free from substantial defects in material and workmanship. Magnaflux will replace or issue credit for the defective product during the applicable Warranty Period, which is effective from the date the product is purchased by the end user from Magnaflux or an authorized distributor.

To the extent permitted by applicable law, it is the sole discretion of Magnaflux to determine best method of replacement or compensation and, except as prohibited by applicable law, such replacement or compensation will be Magnaflux’s sole liability for a breach of this Warranty.

Item	Warranty Period
Consumable products	1-Year
Accessory products**	90-Days
Magnetic Particle Testing Meters	1-Year
Light Meters	1-Year
Yokes	1-Year
LED UV lamps	1-Year

\*\*The UVA 365 Torch Light is categorized as an accessory product and therefore has a warranty of 90 days

## EXCLUSIONS

Magnaflux reserves the right to examine any product to determine the cause of the defect. The warranty does not apply to any Product defects caused by accident, misuse, abuse, neglect, relabeling, improper installment, unauthorized alteration or repair, tampering, improper testing, improper storage conditions, or if the integrity of the product has been altered in any way.

## DISCLAIMER

EXCEPT AS SET FORTH IN THE ABOVE WARRANTY, MAGNAFLUX MAKES NO WARRANTY OR REPRESENTATION OF ANY KIND, EXPRESS OR IMPLIED (INCLUDING NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE) AND ALL OTHER WARRANTIES ARE, TO THE EXTENT PERMITTED BY APPLICABLE LAW, EXCLUDED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, THE WARRANTY DOES NOT APPLY TO, AND MAGNAFLUX SHALL HAVE NO LIABILITY FOR, DEFECTS IN OR DAMAGE TO CUSTOMER PARTS ARISING FROM USE OF THE PRODUCTS.



## **LIABILITY**

TO THE EXTENT PERMITTED BY APPLICABLE LAW, MAGNAFLUX WILL NOT BE LIABLE FOR INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, DOWN TIME, LOST PROFITS OR COMMERCIAL LOSSES, WHETHER OR NOT BASED UPON MAGNAFLUX'S NEGLIGENCE, BREACH OF WARRANTY, STRICT LIABILITY IN TORT OR ANY OTHER CAUSE OF ACTION. TO THE EXTENT PERMITTED BY APPLICABLE LAW, MAGNAFLUX'S LIABILITY IN CONNECTION WITH ITS PRODUCTS IS LIMITED TO THE INVOICE PRICE OF THE SPECIFIC PRODUCT AS TO WHICH A CLAIM IS MADE.

## **PRODUCT USE**

Customer is solely responsible for determining if a product is fit for a particular purpose and suitable for customer's method of application. Accordingly, and due to the nature and manner of use of Magnaflux's products, to the extent permitted by applicable law Magnaflux is not responsible and shall not be liable in any manner whatsoever for the use or application of its products or the results obtained through the use of its products. Customer is responsible for the application of nondestructive testing methods to its parts. This responsibility includes, but is not limited to, the determination of appropriate products, testing methods and classification of parts. All physical properties, statements and recommendations are either based on the tests or experience that Magnaflux believes to be reliable, but they are not guaranteed.

## **OTHER TERMS**

Magnaflux does not authorize any person or persons to create any other obligation or liability in connection with the products.

## **CUSTOMER SERVICE**

Customers should contact Magnaflux Customer Service at 1-847-657-5300 or **support@magnaflux.com** for assistance with any product defect or warranty claim issues. Customer must notify Magnaflux of any Warranty claim during the Warranty Period and provide a detailed explanation of any alleged deficiencies. No products may be returned until approved by Magnaflux.

## **FOR AUSTRALIAN CONSUMERS ONLY**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

\*This warranty applies to all consumable and accessory products manufactured by Magnaflux, a division of Illinois Tool Works Inc., 155 Harlem Ave, Glenview, IL 60025, USA