

	<p style="text-align: center;">Quality Policy</p>	<p style="text-align: center;">QM-02</p>
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With the Quality System, we are committing ourselves to a strategy of continuous improvement, seeking to learn the expectations of our customers and striving to meet and exceed those expectations.

This is achieved as follows:

Customer focus: We have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organisation, we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organisation, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: We have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Relationship management: We ensure that external providers are interdependent and that there is a mutually beneficial relationship that enhances the ability of both to create value. Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory and legislative responsibilities. We have produced quality objectives which relate to this policy.

Erin Henry

Erin Henry (Apt 28, 2024) (140 C01)

Erin Henry

Vice President & General Manager

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